



WAYFINDERS



PUBLIC SECTOR

WAYFINDING EVERYONE CAN FOLLOW.

For the council offices, civic centres, libraries and stations the public has to navigate. Accessible, bilingual and certified by default, from one wayfinding specialist.



THE BRIEF

The signage is the only briefing most visitors get

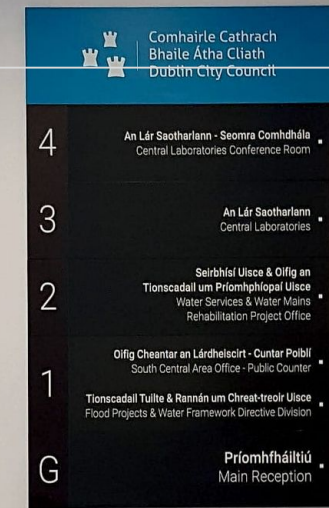
Nobody is inducted into a council office. The person at the door might be nineteen or ninety-one, paying motor tax or objecting to a planning application, and they may not read English comfortably. Staff are behind a counter. Everything the visitor needs has to be on the wall, in both official languages.

Public bodies also carry duties private clients don't: the Official Languages Act, Part M and the Disability Act 2005. And they have to be able to show their work when the auditor or the access officer asks.

Wayfinders is a wayfinding specialist. We design, manufacture, install and certify the whole package under one roof, with our own install teams.

Sign the task the visitor came to do, in the words they would use. Nobody arrives looking for Corporate Services.

Dublin City Council. Every department in the building, level by level, Irish first.





COMPLIANCE

The statutory floor, built in from the first drawing

We manufacture to these standards by default and certify compliance on completion. Built into the standard it costs nothing extra. Retrofitted across forty buildings, it costs a second rollout.

Official Languages Act

Under S.I. No. 391 of 2008, Irish goes first and is never less prominent or smaller than the English. We size panels for two languages and have the Irish proofed.

Disability Act 2005

Section 25 brings public buildings into line with Part M. A building that explains itself makes the access officer's job under section 26 easier.

Part M and TGD M

Mixed-case lettering, clear wording, the International Symbol of Access on accessible entrances, and tactile lettering and braille on key rooms.

Escape and safety

Fire safety signage under TGD B with ISO 7010 symbols, designed from the fire certificate and never styled to blend in.

BS 8300 detail

At least 30 points of LRV difference between text and background, matt finishes under office lighting, and tactile signs in the 1.4 to 1.7 metre band.

Evidence for audit

Certification and an as-built schedule at handover, so the file still answers the question after the people who signed it off have moved on.



PROCUREMENT AND DELIVERY

Built for tenders, call-offs and county-wide rollouts

Much of our public-sector work, from Mayo and Donegal to Tipperary, has been won by competitive tender. At county scale the work usually arrives as call-offs drawn down as capital budgets allow, so we write the standard into the technical specification where every later call-off has to read it.



01

Asset register

We survey the estate and record what you already own, building by building. Councils that keep the register can price a refresh from a spreadsheet.



02

The standard kit

Crest, typeface, colour, bilingual layout and mounting rules fixed once, and written so a fabricator can work from them without ringing anyone.



03

Design and approval

Our designers work with your architects' department. Packages average 1.8 design rounds to approval, tracked sign by sign.



04

One production run

Signs for several sites made as one batch: the same sheet, printer profile and colour, a match re-ordering never achieves.



05

Installation

Our own fitters, working around live public buildings, opening hours and the queue at the counter.



06

Certification and governance

Compliance certified on completion, one artwork master, one route for change requests. We have never failed a certification inspection.



TRACK RECORD

Councils, civic buildings, libraries and Garda stations

100%

Statutory sign-off. We have never failed a certification inspection

1.8

Design rounds to approval, averaged across all projects

18+

Full campus rollouts

260+

Healthcare institutions

10,000+

Residential units designed, certified and installed

10-year

Warranty on what we make and install

PUBLIC BODIES WE DELIVER FOR

Government of Ireland

An Garda Síochána

Mayo County Council

Donegal County Council

Tipperary County Council



CASE STUDY

DONEGAL COUNTY COUNCIL

Six public services centres, one compliant system

We won the signage contract for Donegal County Council's six Public Services Centres by tender. The centres are spread across the county, in Letterkenny, Milford, Carndonagh, Dungloe, Lifford and Donegal Town.

We surveyed each building and met the stakeholders in every centre while keeping to the tender guidelines. Beyond clear, effective wayfinding, the brief was compliance with Irish legislation, including the needs of blind and visually impaired visitors through good colour contrast, braille and tactile signage.

6

Public Services Centres

Tender

Contract won by competitive tender

Bilingual

Irish and English, braille and tactile





CASE STUDY

BETTYSTOWN CIVIC CENTRE

A library and civic hub for Meath County Council

The East Meath Civic Centre in Bettystown, designed by Robin Lee Architects for Meath County Council, serves as both a library and a civic hub. We delivered the complete wayfinding package, from initial planning to final installation.

The system matches the building's architectural clarity: bilingual identification at the entrance, and floor directories that put Irish and English at equal weight, with braille and accessibility pictograms on every level.

Meath County Council

Client

Robin Lee Architects

Architect

Library and civic hub

Building





WAYFINDERS

Talk to us at the register stage

Specifying a civic office, a library refurbishment or a county-wide programme? Send us the floorplans, the fire drawings or the tender documents. We'll come back with a schedule, a programme and a price, and deliver it through whichever procurement route your project uses.

Talk to our public-sector team

sales@wayfindersgroup.com

+353 (1) 832 6966

Dublin

Wayfinder House
Baldoyle Industrial Estate
Dublin 13
D13 H6E5
+353 (1) 832 6966

Belfast

20 Bridge Road
Moira
Co. Down
BT67 0PF
+44 2030 260034

London

23 Clerkenwell Green
Clerkenwell
London
EC1R 0NA
+44 2030 260034

wayfindersgroup.com